



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2023/B/3452112
Dated/दिनांक : 16-05-2023

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	06-06-2023 13:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	06-06-2023 13:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	90 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Pmo
Department Name/विभाग का नाम	Department Of Atomic Energy
Organisation Name/संगठन का नाम	Uranium Corporation Of India Limited
Office Name/कार्यालय का नाम	Jaduguda
Item Category/मद केटेगरी	Annual Maintenance service - EPABX System
Contract Period/अनुबंध अवधि	1 Year(s) 1 Day(s)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	1 Lakh (s)
Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है	Yes
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes
Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid

Bid Details/बिड विवरण

Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Estimated Bid Value/अनुमानित बिड मूल्य	150150
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation

EMD Detail/ईएमडी विवरण

Required/आवश्यकता	No
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ePBG Detail/ईपीबीजी विवरण

Required/आवश्यकता	No
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Splitting/विभाजन

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as

defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.

5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

6. Past Experience of Similar Services: The Bidder must have successfully executed / completed at least one single order of 80 % of the Estimated Bid Value or 2 orders each of 50 % of the Estimated Bid Value or 3 orders each of 40 % of the Estimated Bid Value for similar service(s) in last three years to any Central / State Govt Organization / PSU / Public Listed Company. Copies of contracts / work orders and documentary evidence of successful execution / completion in support of Past Experience of Similar Services along with names, address and contact details of clients shall be uploaded with the bid for verification by the Buyer.

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

details of OTHER ASSETS:[1684218587.pdf](#)

Annual Maintenance Service - EPABX System (1)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Amc for	Pbx-IS::9000
Brand/MAKE OF EPABX SYSTEM	Tadiran
Technology/Architecture of EPABX system	Conventional (Card/microcontroller based)
Number Phone/end point (Analogue Extensions /FXS) (max)	448
Number of Digital Phone (max)	NA
Number of Junction/FXO line (max)	16
Number of SIP Phones (max)	NA
Number of SIP Trunks (max)	NA
OTHER ASSETS which are integral part of the EPABX system and covered under the scope of the AMC service	MDF , PRI- card , EPABX system related network and LAN/cabling , related softwares and application , UPS
VINTAGE of the EPABX System	10 years and above
Frequency of Routine/Preventive Maintenance Service	quaterly
condition of Product (AT THE TIME OF BIDDING)	Under Warranty and functional; Under AMC and function; Functional;
Type of AMC	Comprehensive
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
1	Satya Prakash	832107,UCIL TURAMDIH STORE UCIL TURAMDIH MINES , PO-SUNDARNAGER , DIST-EAST SINGHBHUM,JAMSHEDPUR JHARKHAND Ph no : 8789648210	1	N/A

Annual Maintenance Service - EPABX System (1)**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
Core	
Amc for	Pbx-IS::9000
Brand/MAKE OF EPABX SYSTEM	PANASONIC KX-NS300
Technology/Architecture of EPABX system	Conventional (Card/microcontroller based)
Number Phone/end point (Analogue Extensions /FXS) (max)	32
Number of Digital Phone (max)	NA
Number of Junction/FXO line (max)	4
Number of SIP Phones (max)	NA
Number of SIP Trunks (max)	NA
OTHER ASSETS which are integral part of the EPABX system and covered under the scope of the AMC service	related softwares and application
VINTAGE of the EPABX System	10 years and above
Frequency of Routine/Preventive Maintenance Service	quarterly
condition of Product (AT THE TIME OF BIDDING)	Under Warranty and functional; Under AMC and function; Functional;
Type of AMC	Comprehensive
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
1	Satya Prakash	832107,UCIL TURAMDIH STORE UCIL TURAMDIH MINES , PO-SUNDARNAGER , DIST-EAST SINGHBHUM,JAMSHEDPUR JHARKHAND Ph no : 8789648210	1	N/A

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें**1. Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

PRE-QUALIFICATION CRITERIA FOR THE BIDDERS

1.

- i) The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year should be at least Rs. 100000/-.
- ii) Experience of having successfully completed **similar works** during last 07 years ending last day of month previous to the one in which applications are invited should be either of the following:
 - a) One similar completed works costing not less than the amount equal to Rs. 120120/-
Or
 - b) Two similar completed works each costing not less than the amount equal to Rs. 75075/-
Or
 - c) Three similar completed works each costing not less than the amount equal to Rs. 60060/-
- iii) **“Similar work”** means experience in AMC of Telephone Exchange in any Central / State Govt. Organization / PSU / Public Listed Company.

2. List of scanned documents to be uploaded with the bid

- a) Scanned copy of PAN
- b) Scanned copy of valid EPF, ESI, GSTN
- c) Scanned Copy of cancelled cheque
- d) Documentary evidence in support of past experience of the Bidder in similar nature of completed job in any Central/ State Govt Organization/ PSU/ Public Listed Company.

- e) Documentary evidence in support of average turnover.
- f) Documentary Evidence in support of at least one (01) income-tax return filed during the last three years ending on 31st March of the previous financial year
- g) Documentary evidence of Geographic Presence
- h) Undertaking that if the information/ declaration/ scanned documents furnished in respect of eligibility criteria are found to be wrong or misleading at any stage, they will be liable to punitive action.
- i) Undertaking (Format given in Forms Section), to the effect that the bidder will not provide any gift and/ or influence any employee of the company in connection with securing any decision in its favour.

3. **DOCUMENTARY EVIDENCE IN SUPPORT OF PAST EXPERIENCE CRITERIA** : - In support of the claim of meeting this experience criterion, bidder must submit following documentary proof : -
- a) Copy of work order of similar work in any Central / State Govt. Organization / PSU / Public Listed Company clearly mentioning nature of work/ Service, various components/ Items, period and value.
 - b) Copy of completion/ execution/ client certificate issued by end user/ owner clearly mentioning reference to relevant work order, actual value of executed work and actual date of completion.

Note: - The work experience of the bidder for those works only shall be considered for evaluation purpose, which is completed before the last day of month previous to the one in which applications are invited. Hence, the works which are incomplete/ ongoing, as on the last date of the month previous to the one in which applications are invited, shall not be considered against eligibility.

In case the work is started prior to the eligibility period of 7 (SEVEN) years (counted backwards starting from the last date of the month previous to the one in which applications are invited and completed within the said eligibility period of 7 years, then the year of experience of the work within the said eligibility period shall be only considered against the eligibility. For calculating the eligibility criteria in such a case the value of work shall be taken on pro-rata basis.

4. **DOCUMENTARY EVIDENCE IN SUPPORT OF TURNOVER CRITERIA:** - In support of the claim of meeting this turnover criterion, bidder must submit following documentary proof : -
- a. Certificate of turnover issued by Chartered Accountant for last three financial years i.e. 2020- 21, 2021-22, 2022-23; Or
 - b. P&L Statement for last three financial years i.e. 2020- 21, 2021-22, 2022-23

Note: - If the bidder doesn't submit the P&L Statement/ Chartered Accountant Statement for Turnover for all the three years given above, and asking for the non-submitted P&L Statement/ Chartered Accountant Statement for Turnover doesn't fall under the conditions of para 7.3.5 on (Clarification of Bids/ Shortfall Documents) of the Manual for Procurement of Goods 2017 issued by Ministry of Finance, department of Expenditure, in that situation the turnover shall be taken as zero for the years for which the P&L Statement/ Chartered Accountant Statement has not been submitted by the bidder and average shall be calculated based on the submitted P&L Statements/ Chartered Accountant Statement for calculating the eligibility.

5. **FINANCIAL STANDING:** Bidder must have been an income-tax assessees, and bidder has filed at least its one (01) income-tax return during the last three years ending on 31st March of the previous financial year [e.g. FY 2022-23 (AY 2023-24), FY 2021-22 (AY 2022-23), FY 2020-21

(AY 2021-22)]. Documents/ Documentary evidence of filled ITRs to be provided by participating bidder to qualify/ meet the financial requirements of tender document.

6. GEOGRAPHIC PRESENCE: Registered Office or at least one of the registered Branch Office of the bidder shall be located and registered within the geographical limits of Jharkhand/ Bihar/ Uttar Pradesh/ Chhatisgarh/ Odisha/ West Bengal.

Documentary evidence must be provided in the form of Municipality trade license or other such documents as per the following which satisfies as a proof of having the office establishment.

- i. Landline telephone bill (in the name of the firm)/ Electricity bill (in the name of the firm) of public & approved private operators in the state. (Bills not to be older than 4 months); or
- ii. Property ownership deed i.e. Title deeds of the property in the name of the firm duly stamped and registered; or
- iii. GSTIN Registration issued in the name of the firm; Or
- iv. Latest property tax or water tax paid receipt / bill raised in the name of the firm;
Or
- v. Existing Bank account statement or passbook of a PSU bank in the name of the firm. Statement not older than 4 months; Or
- vi. PAN card. It must bear name and address of the entity / proprietor; Or
- vii. Registration certificate/license issued by Municipal authorities such as Shop & Establishment certificate / Trade License; Or
- viii. Registration certificate of recognized Provident Fund with PF commissioner;

7. Any bid not complying PQC requirements shall be summarily rejected.

2. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.

12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---